

## Perfecting Patient Care

{ \$3,189,500 }

The Foundation subscribes to a Point of Service™ value proposition as the only way out of the high-cost, questionable-quality dilemma of modern health care. Through the Pittsburgh Regional Healthcare Initiative and our grant agenda, we promote safety, good clinical practices and work re-design. Eliminating error, waste and inefficiency creates better care at lower cost. What is good for the patient is good for the payer. Every opportunity to apply our own Perfecting Patient Care framework of process improvement merits our attention and often support—whether in hospital, ambulatory, emergency, long-term care, mental health or rehabilitation settings. Applying this framework, hundreds of local health professionals have prevented injuries, infections and unnecessary deaths among patients in our community.

## Aging

{ \$4,314,100 }

*Excludes \$34.5 million commitment to the Jewish Association on Aging*

In the Jewish tradition, every human life, no matter how frail, has infinite value. The Foundation measures its own value by anticipating the needs of the frail and vulnerable. We help seniors age with dignity, security and loving care. We fund and create new engagement options for the most active, appropriate geriatric care for all, including a fuller range of housing, human service and end of life options for the frailest.

## Public Health

{ \$2,564,850 }

Over 96 percent of the increase in life expectancy since the 1700s derives from public health campaigns related to sanitation, prevention of injury and disease and healthy lifestyles—not surgical or technological inventions. We have anticipated the harm caused by the lack of good information, research and action on these issues. In turn, our public health campaigns push frontiers. We have increased immunization rates in school children; raised awareness of breast cancer self-screening, treatment options and care management; helped our community treat patients with HIV/AIDS; reduced hunger; improved care of the elderly and chronically ill; and empowered women to take charge of their own health, fitness and nutrition.

## Professional Education

{ \$3,172,000 }

People enter helping professions for altruistic motives. Students of health sciences are open to new and better ways of delivering care, insuring safety and best practices and removing waste and error. Foundation grants and programs supplement standard academic curricula with new methods in quality improvement, care giving, information technology, and safety science. The Center for Shared Learning at PRHI teaches hundreds of local and national healthcare professionals to use the Perfecting Patient Care framework. Health Careers Futures addresses the staffing requirements of perfect patient care, and includes the JHF Patient Safety and JHF/Salk Fellowships. Our premise: building the quality of the health workforce requires new curricula in professional education, a steady stream of qualified new entrants, workforce retention strategies and on-site training in work process improvement. Our goal is to have a new generation of practitioners capable of delivering care that is as error-free, efficient, evidence-based and patient-centered as possible.

## Jewish Community

{ \$50,698,100 }

*Includes \$34.5 million commitment to the Jewish Association on Aging*

The Foundation honors its Montefiore legacy, giving special attention to the health needs of the Jewish community. We are contributing \$34.5 million to create and sustain the Jewish Association on Aging, a continuum of care for seniors—from nursing home care to assisted living, home-delivered meals and hospice care. Every year the Foundation contributes an additional \$900,000 to the United Jewish Federation to support the health-related needs of the Jewish community. Those funds have been distributed to the Jewish Association on Aging, Jewish Family and Children's Services, the Jewish Community Center and Jewish Residential Services. Additional special grants maintain the vitality of Riverview Towers, special synagogue and Jewish day school health programs and create new services such as the Squirrel Hill Kosher SuperPantry and the Pittsburgh Regional Immigrant Assistance Center at Jewish Family and Children's Services.

# Jewish Healthcare Foundation

*13 years of giving to the community*

As we advance in age, we strive to transform the value of the Pittsburgh Jewish community's esteemed hospital into nationally recognized and award-winning health initiatives in public health, medical safety and quality, senior care and professional education.

We both fund and create sustainable, appropriate and effective health and human services in the Jewish community to prevent harm. We work with the United Jewish Federation and communal agencies to assure responsive and effective programs. We were instrumental in the creation of the Jewish Association on Aging and funded innovations such as Jewish Residential Services, special needs and health education in our religious schools and parenting skills.

We anticipate the harm caused by unsafe individual behaviors, such as unhealthy eating habits, insufficient physical activity, or failure to apply best practices for prevention and early intervention. Most recently the Working Hearts Coalition, launched in 2002 for the improvement of women's heart health, now encompasses a campaign for wellness in the workplace and

community, and builds on our early public health campaigns such as Operation KidShot, the Breast Test, and Food to Grow.

We anticipate the harm caused by poor work design in health care and its subsequent safety and quality dangers. We founded a coalition of major purchasers, all regional insurers, 42 hospitals and over 400 health professionals called the Pittsburgh Regional Healthcare Initiative. We developed a new work design methodology, which we call Perfecting Patient Care or PPC, based on Toyota Production System principles. Path-breaking grants applied PPC principles to eliminate hospital-acquired infections and medical errors, improve treatment of diabetes and depression, make emergency care safer and increase reliability of pathology practice. We extended PPC's reach beyond acute care settings and into primary care and pediatric practices. The Center for Shared Learning and our unique Fellowship programs have introduced innovative, multidisciplinary patient safety curricula to hundreds of the region's health professionals.

We anticipate the harm caused by aging and reject the "unavoidable" deterioration and diminished quality of life of older age. We seek better models to safeguard and improve the physical and mental health of our seniors, as well as their dignity and ability to engage in community life. We work to ensure that all senior members of our community have access to a full continuum of services and engagement, building on best practices and proven interventions. We enjoy a special relationship with the Jewish Association on Aging, an integrated care system with a state-of-the-art campus, made possible as the primary funder. We are proud to have brought Elderhostel to Pittsburgh and to have helped adapt community and volunteer services to a senior population.

We anticipate the harm caused by health workforce insufficiencies, perpetuated by a shortage of well-trained, qualified entrants into the health workforce pipeline and inadequate education in medical safety science and systems theory. Health Careers Futures is providing regional organizations

with the tools and data they need to attract, train and retain the best possible health workforce.

As the Foundation enters young adulthood, we will apply the lessons from our first 13 years to our future endeavors. Inspired by the legacy of Montefiore, we hope to anticipate harm and advance the health of the Jewish and general populations of Western Pennsylvania with ever greater creativity and success.

The Foundation's strategic partnerships and grant-making over its first 13 years have leveraged nearly \$30 million in external investment by federal, state and private sources.